



Life is precious

Charlie House Moments That Matter Ball – 13th November 2026

Terms and Conditions

Introduction

These are the terms and conditions under which Charlie House will supply services to you - the table host/guests - in connection with the arranging and delivery of the Charlie House Moments That Matter Ball.

What your ticket includes (£120/£1,200 table of 10):

- Arrival drink
- Three-course meal
- Access to full programme of entertainment and music
- Entry into fundraising games, raffle, auction, tombola or any other activity is not included.

Please note sponsorship packages contain additional benefits which can be found in our sponsorship brochure. For more information please contact: corporate@charliehouse.org.uk

Health and Safety

You acknowledge that the chosen event entered may be hazardous with a danger of personal injury. Whilst Charlie House will use all reasonable endeavours to ensure the safety of attendees, you accept that you will be responsible for your own actions and those of your group while attending the Charlie House Ball.

Security

Charlie House accepts no responsibility for the property of persons attending an event. Vehicles and their contents are parked in car parks at their owners' risk. Charlie House accepts no responsibility for any loss or damage incurred thereto. Any property brought on to the event premises or left in the car parks when attending the Charlie House Ball, is done so entirely at the owner's risk.

Booking Terms and Conditions

- Invoices will be issued on receipt of your completed form.
- All payments should preferably be made via BACS, but can also be paid by cheque, card or through our nominated online payment portal to secure your table. Tables/tickets are sold on a first come, first served basis.
- Drinks sold within the The Chester Hotel are not included and can be purchased separately.
- All tickets are non-refundable nor are they transferrable to another date or venue.
- Charlie House takes photographs and/or videos at all of its fundraising events and these may be used on the charity's social media channels and website for promotional purposes.

Data Security

Charlie House recognises the value of your Personal Data and, as such, treat this with a high degree of care and security. By agreeing that you have read and accept the contents of this form, you give Charlie House consent to process your Personal Data in line with our Privacy Notice which can be viewed on our website: [Charlie House Privacy Notice](#).

Disclaimer

Every effort has been made to ensure the accuracy of all information provided. Charlie House does not accept liability for any errors or omissions and reserves the right to amend any information at any time.

Further Information

For further information or questions, please contact the Fundraising team at:
fundraise@charliehouse.org.uk.

Charlie House is a registered charity no. SC042643.